

Access Statement for The Queen's Head, Nassington, Peterborough, Cambridgeshire. PE8 6QB

Introduction

The Queen's Head Inn, offering nine en-suite, ground floor bedrooms with parking available outside each chalet. We have a light and airy Conservatory Restaurant with a patio area for eating in fine weather as well as tables by the river. Our comfortable bar area is warmed by a roaring log fire in the winter and has two small dining rooms for informal eating.

Pre-Arrival

- Excellent car parking facilities for approximately 40 cars, with parking for the individual chalets available outside their front doors. Details in the bedrooms about the local area, bus time tables, doctors' surgery and out of hours assistance, taxi numbers and menus indicating times of availability and special dietary requirement statement.
- Our rooms each contain a copy of our Access Statement as well as it being available on our website.

Arrival & Car Parking Facilities

- Upon arrival, a member of staff will be pleased to help our guests to their rooms, carry bags, arrange help with wheelchair and assist with the parking of vehicles. Available to seven of our nine rooms is specific parking outside the front door of your room, with a drop-down kerb at the public access end of the building and along the pathway to the bedrooms.

-

Main Entrance, Reception & Ticketing Area

- Access to the Reception is directly from the car park area through the Main Entrance and approached via a sloping pathway through wide double doors. The wide, stone-tiled corridor extends via a disabled toilet to the bar in one direction and the conservatory restaurant in the other.

Public Areas - Hall, Stairs, Landing, Corridors etc

- All public areas are on ground floor level and accessed either through wide, stone-tiled corridors or carpeted areas.

Public Areas - Sitting room, lounges, lobbies etc

- We do not have public sitting rooms or lounges, just the bar, patio and garden areas where people are welcome to enjoy a drink or to eat.

Public WCs

- We have a ladies' and gentlemen's public toilet, both of which have two push-doors leading into a light, roomy cloakroom area and, in the ladies convenience, three cubicles. In the gents, we have two cubicles along with the usual urinals. Both fully tiled and accessed on ground floor level with no steps. There is a disabled toilet in the corridor by reception also housing an emergency alarm and baby changing facilities.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- We have a large Conservatory Restaurant on ground floor level, approached via sloping pathways with drop-down kerbs from the car park and a pathway from the bedroom chalets. The patio is accessible also. The bar and dining room areas are also on one level, the corridor leading from the Main Entrance being stone tiled and leading into the bar which is partly stone tiled and carpeted. The only area which is inaccessible is at the far end of the dining rooms where three dining tables are accessed up two steps.

Laundry

- N/A

Shop

- N/A

Treatment room/s

- N/A

Leisure Facilities

- N/A

Outdoor Facilities

- We have a lovely outside area; a paved patio beyond the conservatory restaurant towards the car park and further, the river Nene runs through the lawned area, with mooring for boats and weeping willows providing shade. Seating for eating and drinking is plentiful and access is gained either directly from the tarmaced car park or the path outside the rooms. The access is sloping with gravel paths leading to the lawns.

Conference & Meeting Rooms, Banqueting

- The conservatory restaurant is perfect for meetings, banquets and weddings, seating up to 70 guests and on ground floor level. Wide, double doors lead into this room from the Reception and Main Entrance and is both tiled and carpeted. The room has the advantage of a dual heating/air conditioning system and is light and airy with high ceilings.

Clubs & Entertainment

- N/A

Bedrooms & Sleeping Areas

- We have nine, ground floor, ensuite bedrooms, eight having showers and one a bath. They all have freeview televisions with remote controls, very comfortable double beds (two rooms also have a single bed in addition to the double) direct dial telephones, hair-driers, tea and coffee making facilities. The carpeted rooms are spacious and have easy free-flowing access from the bedrooms into the bathrooms and the front door opens into a carpeted hallway which helps to keep

the temperature stable. Seven of the nine have oil-fired central heating in the bedrooms and bathrooms, the other two having electric heating in both rooms. Large, sliding-door wardrobes in the hallway also store extra blankets and pillows and there is also space in the hall to store a collapsible wheelchair. Wireless access will be available by the end of 2009.

Bathroom, Shower-room & WC [Ensuite or Shared]

- Eight of the nine rooms have showers, the ninth having a corner bath with grab handles in a very large bathroom. They are tiled, have large, well lit mirrors and a central light also. They have easy, free flowing access from the bedroom and the hall and the flooring in the hall and bedroom is carpeted.

Self-Catering Kitchen

- N/A

Caravans, Holiday Homes & Twin Units

- N/A

Touring Facilities (Holiday Parks)

- N/A

Boats - Narrow Boat, Cruiser & Hotel Boat

- We do not have boats for hire, but do have ample moorings for day cruisers and narrowboats

Attractions (Displays, exhibits, rides etc.)

- N/A

Grounds and Gardens

- As described above, our grounds are most attractive, housing boat moorings, outside eating and drinking areas and ample car parking.

Weeping willows on the lawns complete the picture. Sturdy, comfortable seating and tables available whether you want to eat or just enjoy a drink. The paths leading to the lawns are tarmaced, as is the car park, and the paths through the lawns are sloping and graveled. We have clear safety signs at the rivers edge.

Additional Information

- We provide in the bedrooms clear evacuation procedures in the event of fire or danger, along with doctors' surgery numbers and out-of-hours medical help numbers. Mobile telephone signals are not good in our bedrooms, but direct dial telephones are provided with clear instructions, and mobiles work on the lawned areas. Guide dogs are welcome in the bedrooms and public areas of the Queen's Head except in the Conservatory Restaurant and we provide drinking bowls on the patio for them with the availability of further bowls in the bedrooms should they be required. We have a strict no smoking policy in all the bedrooms. Our staff are always willing to assist in the check-in procedure, carrying suitcases, parking vehicles, helping to unload cars and this assistance extends to complying with special dietary requirements in the restaurant and any additional help we can provide to make the guests' stay effortless and comfortable.

Address:

The Queens Head Inn
54 Station Road
Nassington
Peterborough
Cambridgeshire
PE8 6QB

Telephone: 01780 784006

Fax: 01780 781539

Minicom: N/A

Email: info@queensheadnassington.co.uk

Website: www.queensheadnassington.co.uk

Grid reference: N/A

Hours of operation: Bar 11am - 11pm every day
Food 12noon - 2.30 and 6 - 9pm Monday - Saturday
Food 12noon - 8pm on Sundays
Breakfast from 7am - 10am every day for residents

Emergency number: N/A

Local carers: Should a carer be required, we can access through a local recommended agency.

Local equipment hire companies: We can hire equipment on behalf of a guest through Reception.

Local public transport numbers: Local Bus and Train timetables are available in all bedrooms

Local accessible taxi numbers: Local Taxi numbers are available from Reception

Future Plans

- Future plans include upgrading the bathroom so that we can offer a wet room in one of our bedrooms complete with grab rails. This is planned for late 2010. We are also going to have wireless connection before the end of this year. We are presently in the middle of refurbishing the bedrooms and further work is to be carried out in the bar area which will result in the access between the bar and dining rooms being wider and therefore easier for wheelchair access.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01780784006 or email info@queensheadnassington.co.uk

Created: 3 June 2009